

Community Hospice, Inc. Non-Discrimination Policy

Community Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Community Hospice does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Community Hospice:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Janet Wire, Director of Compliance.

If you believe that Community Hospice has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Janet Wire, Director of Compliance, Community Hospice, 1480 Carter Avenue, Ashland, KY 41101, 606-329-1890, (TTY Kentucky 800-648-6056; Ohio 800-750-0750), Fax: 606-329-0018, Email: jwire@chospice.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Janet Wire, Director of Compliance, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-606-329-1890 (TTY: Kentucky 1-800-648-6056; Ohio 1-800-750-0750).

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電：1-606-329-1890 (TTY: Kentucky 1-800-648-6056; Ohio 1-800-750-0750)。

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-606-329-1890 (TTY: Kentucky 1-800-648-6056; Ohio 1-800-750-0750).

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số: 1-606-329-1890 (TTY: Kentucky 1-800-648-6056; Ohio 1-800-750-0750).

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-606-329-1890 (رقم هاتف الصم والبكم: (0750-750-800-1 Ohio 6056-648-800-1 Kentucky)

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Serbo-Croatian

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-606-329-1890 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: Kentucky 1-800-648-6056; Ohio 1-800-750-0750).

Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-606-329-1890 (TTY: Kentucky 1-800-648-6056; Ohio 1-800-750-0750) まで、お電話にてご連絡ください。

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-606-329-1890 (ATS : Kentucky 1-800-648-6056; Ohio 1-800-750-0750).

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-606-329-1890 (TTY: Kentucky 1-800-648-6056; Ohio 1-800-750-0750) 번으로 전화해 주십시오.

Pennsylvanian Dutch

Wann du Deitsch (Pennsylvania German / Dutch) schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-606-329-1890 (TTY: Kentucky 1-800-648-6056; Ohio 1-800-750-0750).

Nepali

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-606-329-1890 (टिटिवाइ: Kentucky 1-800-648-6056; Ohio 1-800-750-0750) ।

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-606-329-1890 (телетайп: Kentucky 1-800-648-6056; Ohio 1-800-750-0750).

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-606-329-1890 (TTY: Kentucky 1-800-648-6056; Ohio 1-800-750-0750).

Bantu

ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-606-329-1890 (TTY: Kentucky 1-800-648-6056; Ohio 1-800-750-0750).

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-606-329-1890 (TTY: Kentucky 1-800-648-6056; Ohio 1-800-750-0750).

Dutch

AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-606-329-1890 (TTY: Kentucky 1-800-648-6056; Ohio 1-800-750-0750).

Ukrainian

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-606-329-1890 (телетайп: Kentucky 1-800-648-6056; Ohio 1-800-750-0750).

Romanian

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-606-329-1890 (TTY: Kentucky 1-800-648-6056; Ohio 1-800-750-0750).